



7<sup>th</sup> January 2021

Dear parent/carer,

Please see details of mobile phone providers that are offering additional data allowances as part of a scheme set up to help young people to access remote education. Each provider has a slightly different offer, so please do check. Children with access to a mobile phone on one of the following networks might be able to benefit; EE, Smarty, Virgin Mobile, Three, Tesco mobile and Sky mobile.

[If you think you can benefit, please click here to access our online form.](#) We need to upload your information; the provider will then text you if it has been successful.

Please read below the providers who are offering this, and **return the google form by 8pm Thursday 7th January** so that I can make sure this goes off as quickly as possible. When submitting the google form you must have read the privacy statement to be able to submit your request.

#### EE

1. Be aware that until the end of January, it may take EE some time to process requests.
2. The recipient will get 20GB of additional data per month until 31 July 2021.
3. The offer is available to both Pay Monthly and Pay-as-you-go customers.
4. A text message will be sent to the nominated device once the additional data has been added to the account.

#### Sky

- The recipient will get 100GB of additional data.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- Sky Mobile customers will be able to see the data uplift in their piggybank.
- Sky Mobile will aim to process the request within 14 days.
- Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.

#### Smarty

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Smarty will aim to process the request within 14 days

### Tesco mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Tesco Mobile will aim to process the request within 14 days.
- Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.

### Three

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Three will aim to process the request within 14 days

### Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Virgin Mobile will aim to process the request within 14 days.
- Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests.
- Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to [www.virginmedia.com/wifiapp](http://www.virginmedia.com/wifiapp).

Yours sincerely,



Mrs Alison Rust  
Assistant Headteacher